



FIRST STEPS TOGETHER

TRANSPORT SERVICES

Trusted transport for
specialist education

Corporate
brochure

Safe, smart, **human travel**

For too long, children and young people with additional needs have endured transport that simply isn't designed for them.

They are currently subject to long, isolating taxi rides, minimal interaction, inconsistent staffing and little understanding of their needs.

We believe they deserve better, so we offer...



A NEW WAY TO TRAVEL

The current climate is why we created a dedicated transport service, built to the same gold-standard expectations as our special schools and care homes.

Our minibuses provide a safe, structured and supportive environment where every journey is more than travel, it's part of a learner's day, wellbeing, and development.



SAFER RECRUITMENT AS STANDARD



PURPOSE-BUILT VEHICLES



HIGHLY TRAINED STAFF



ACCESS TO EDUCATION GUARANTEED



A JOINED-UP SYSTEM



SAFER RECRUITMENT AS STANDARD

We don't just meet minimum requirements. We go beyond them.

Our **specialist drivers** complete nationally recognised MiDAS training, covering safe minibus operation, disability awareness, and best practice in passenger safety and comfort. Taxi drivers simply don't receive this level of specialist training.

To guarantee **consistent professional care**, every team member completes mandatory training in safeguarding, Prevent, GDPR, first aid, health and safety, mental health awareness, equality and inclusion, and behaviour awareness.

This standard ensures a **shared culture of care**.



PURPOSE-BUILT VEHICLES

Our minibuses are built for comfort, safety and inclusion, not just convenience.

Consistent staff, familiar vehicles and space for equipment and sensory needs create a predictable routine and a supportive environment that starts and ends the day strong.

This transforms the journey from a stressful necessity into a positive, structured part of the day.





HIGHLY TRAINED STAFF

Every vehicle includes a **medically-trained Passenger Assistant**, not just an escort, but a skilled practitioner.

With **Team Teach Level 1 training**, they can de-escalate situations, support emotional regulation, maintain calm environments, and respond appropriately to distressed behaviour. This is **expertise taxi companies cannot match**.

Transport isn't just travel; **it's a vital part of a child's wellbeing**.



ACCESS TO EDUCATION GUARANTEED

We know that **transport failures mean missed learning**, missed therapy and missed opportunities.

Unlike taxis, we guarantee **consistent routes**, dedicated staff and **clear communication with schools and families**.

Our service is built around the needs of the child, not the convenience of the operator.



THE RESULT

A **safer, calmer, more consistent experience** for everyone

Peace of mind for families.

Reduced incidents and **improved attendance** for schools.

A transport service that genuinely understands special education

Meet our **team**

Andy Bradley

Depot and Maintenance Manager

Andy diligently oversees vehicle maintenance and ensures the safety of all children.

He serves as the primary contact for matters such as illness, early school departures or any changes in collection requirements from the transport team.

Andy loves spending his spare time camping, walking and riding his motorbike. In football, he follows Manchester United.



His favourite colour is red and his favourite meal is a good kebab.

Andy is available to be contacted in respect of transport from 7.30am until 4.00pm on **07517 189166**.

Debbie Tierney

Driver / Passenger Assistant

When Debbie isn't driving, she enjoys catching up with her friends and walking.

Her favourite colour is orange and her favourite food is anything Greek.

She can also step into the role of Passenger Assistant, where required.



Sharon Best

Driver / Passenger Assistant

Sharon enjoys walking her dog and going out with friends, as well as camping. She is also able to work as a Passenger Assistant.

Her favourite colour is purple and she loves unwinding with a bar of chocolate.



Dave Gould

Driver

Dave is a massive Manchester City fan so his favourite colour is, understandably, sky blue.

As well as watching the big match, he enjoys listening to music in his spare time.



Nyree Friend

Driver

When Nyree is not on shift, she enjoys spending time outside, kayaking, walking and swimming, when weather allows.

Her favourite colour is green with cheese her favourite food, just not green cheese!



Jackie Pars

Passenger Assistant

Jackie is one of our personal assistants who escorts the children in the minibuses.

As well as gathering with friends, she says she enjoys a good Chinese. Her favourite colour is yellow.



Sherona Felix

Passenger Assistant

Sherona also supports children on their journeys with us.

In her downtime, she goes to the gym and enjoys badminton.

A fan of Chinese food as well as Indian, she likes navy blue with purple also a favourite colour.



Occasionally, our team may change but we always endeavour to let parents and children know when a new face may be on the way!

These profiles are aimed to provide a sense of comfort and predictability before a trip. If a replacement driver is on their way, our guide should settle the nerves.

So **what** do parents think?

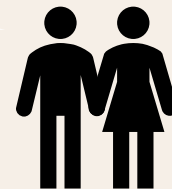


We are very happy with the service. The team is always kind, patient and understanding, even when our son has more challenging days.


He truly enjoys travelling with them and looks forward to seeing them every morning, which means a lot.

I really appreciate their warm approach and the way they encourage and reward good behaviour, it makes a positive difference for my son. Thank you for your care, support and kindness every day.


The driver and PA are very friendly and personable and make the journey for my child enjoyable.



Get in **touch**

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